Joint Legislative Committee on Information Technology - Tablet Usage

![SurveyMonkey]

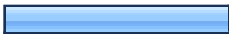## 1. What type of device was issued to you for the pilot program?

		Response Percent	Response Count
iPad		**57.1%**	**12**
Android (Motorola - XYBOARD)		42.9%	9
If you used your own device please specify type.		0.0%	0
		answered question	21
		skipped question	0

2. Do you own a smartphone? If yes, what type?

		Response Percent	Response Count
Blackberry		33.3%	7
iPhone		14.3%	3
Android (Motorola, Samsung, HTC, etc.)		**42.9%**	**9**
Windows type phone		0.0%	0
If you do not own a smartphone, do you plan on purchasing one in the near future? Please enter Yes, or No in the box below.		9.5%	2
		answered question	21
		skipped question	0

3. Do you prefer reading e-mail on a tablet or smartphone?

		Response Percent	Response Count
Smartphone		14.3%	3
Tablet		**57.1%**	**12**
Either		23.8%	5
Neither		4.8%	1
		answered question	21
		skipped question	0

4. Do prefer reading your calendar on a tablet or smartphone?

		Response Percent	Response Count
Smartphone		9.5%	2
Tablet		**47.6%**	**10**
Either		38.1%	8
Neither		4.8%	1
		answered question	21
		skipped question	0

5. Do you combine your private or business calendar with your NCGA calendar?

		Response Percent	Response Count
Yes		**71.4%**	**15**
No		28.6%	6
		answered question	21
		skipped question	0
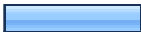
6. Do you password protect your tablet?

		Response Percent	Response Count
Yes		42.9%	9
No		**57.1%**	**12**
	answered question		21
	skipped question		0

7. For Internet connectivity, did you use:

		Response Percent	Response Count
WiFi only		9.5%	2
Data plan only		14.3%	3
Both		**76.2%**	**16**
	answered question		21
	skipped question		0

8. How much time do spend on your tablet in a day?

		Response Percent	Response Count
1-3 hours		**75.0%**	**15**
4-6 hours		20.0%	4
More than 6 hours		5.0%	1
	answered question		20
	skipped question		1

9. Where do you use your tablet? Please select all that apply.

		Response Percent	Response Count
Home		76.2%	16
NCGA		**90.5%**	**19**
Place of business		23.8%	5
While traveling		71.4%	15
"Hot Spots" - i.e. Starbucks, etc.		38.1%	8
Hotels/Motels		47.6%	10
Other government buildings		38.1%	8
		answered question	21
		skipped question	0

10. What do you use your tablet for mostly? Please select the answer where you spend the maximum time.

		Response Percent	Response Count
Browsing the Internet		23.8%	5
Playing games		0.0%	0
Watching movies/videos		0.0%	0
Using word processing or spread sheet applications		9.5%	2
Social Networking - Twitter, Facebook, etc.		4.8%	1
Instant Messaging		4.8%	1
Reading/Responding to e-mail		**57.1%**	**12**
		answered question	**21**
		skipped question	**0**

11. Which applications do you find most useful on your tablet? Please rate your preference on a scale of 1-5, with 1 being the lowest and 5 being the highest.

	1	2	3	4	5	Rating Average	Response Count
Social Networking applications - Twitter, Facebook, LinkedIn	**47.1% (8)**	17.6% (3)	0.0% (0)	23.5% (4)	11.8% (2)	2.35	17
Utilities - e-mail, calendar, tasks	4.8% (1)	9.5% (2)	0.0% (0)	14.3% (3)	**71.4% (15)**	4.38	21
E-readers	16.7% (3)	11.1% (2)	16.7% (3)	**33.3% (6)**	22.2% (4)	3.33	18
GPS/Maps	22.2% (4)	22.2% (4)	16.7% (3)	**27.8% (5)**	11.1% (2)	2.83	18
NCGA	0.0% (0)	4.8% (1)	4.8% (1)	19.0% (4)	**71.4% (15)**	4.57	21
						answered question	21
						skipped question	0

12. What features do you value in your tablet the most? Please rate your preference on a scale of 1-5, with 1 being the lowest and 5 being the highest.

	1	2	3	4	5	Rating Average	Response Count
Security	5.6% (1)	22.2% (4)	**27.8% (5)**	16.7% (3)	**27.8% (5)**	3.39	18
Durability	0.0% (0)	5.9% (1)	29.4% (5)	29.4% (5)	**35.3% (6)**	3.94	17
Ease of Use	5.0% (1)	0.0% (0)	15.0% (3)	20.0% (4)	**60.0% (12)**	4.30	20
Size/Weight	0.0% (0)	0.0% (0)	5.0% (1)	35.0% (7)	**60.0% (12)**	4.55	20
Bluetooth keyboard/case	0.0% (0)	25.0% (5)	25.0% (5)	5.0% (1)	**45.0% (9)**	3.70	20
Operating system	0.0% (0)	6.3% (1)	37.5% (6)	**43.8% (7)**	12.5% (2)	3.63	16
Available Apps for tablet	0.0% (0)	0.0% (0)	18.8% (3)	**43.8% (7)**	37.5% (6)	4.19	16
Instant on Feature	0.0% (0)	22.2% (4)	11.1% (2)	22.2% (4)	**44.4% (8)**	3.89	18
Speed	0.0% (0)	0.0% (0)	11.1% (2)	38.9% (7)	**50.0% (9)**	4.39	18
Screen size	5.0% (1)	0.0% (0)	20.0% (4)	**40.0% (8)**	35.0% (7)	4.00	20
Battery life	0.0% (0)	10.5% (2)	26.3% (5)	26.3% (5)	**36.8% (7)**	3.89	19
						answered question	**21**
						skipped question	**0**

13. How many Apps have you downloaded to your tablet?

		Response Percent	Response Count
None		23.8%	5
1-10		**61.9%**	**13**
11-20		9.5%	2
21 or more		4.8%	1
		answered question	21
		skipped question	0

14. Of all of the Apps you have downloaded, what percentage have you purchased?

		Response Percent	Response Count
None		**43.8%**	**7**
Some		**43.8%**	**7**
Most		12.5%	2
All		0.0%	0
		answered question	16
		skipped question	5

15. How useful did you find the tablet for viewing committee documents and presentations?

		Response Percent	Response Count
Not Useful		9.5%	2
Somewhat Useful		9.5%	2
Useful		28.6%	6
Very Useful		**52.4%**	**11**
		answered question	21
		skipped question	0

16. Did you use the tablet in legislative committee meetings other than the JLOIT meetings?

		Response Percent	Response Count
Yes		**71.4%**	**15**
No - Did not have tablet.		4.8%	1
No - Because presentations or documents were not available for on-line viewing at the time of the meeting.		23.8%	5
Other - Please Explain			2
		answered question	21
		skipped question	0

17. Do you feel the tablet device has made you more productive?

	Yes	No	Response Count
At the NCGA	**85.7% (18)**	14.3% (3)	21
In personal use	**72.2% (13)**	27.8% (5)	18
At home	**72.2% (13)**	27.8% (5)	18
		answered question	21
		skipped question	0

18. Do you find there are limitations with the table in any of the following areas?

	Yes	No	Response Count
Content creation	**70.6% (12)**	29.4% (5)	17
Lack of word processor or spreadsheet applications	**61.1% (11)**	38.9% (7)	18
Inability to print	**78.9% (15)**	21.1% (4)	19
Taking notes	25.0% (4)	**75.0% (12)**	16
Drafting legislation	**68.8% (11)**	31.3% (5)	16
Drafting correspondence	41.2% (7)	**58.8% (10)**	17
		answered question	20
		skipped question	1

19. Do you agree with the following statement?

	Yes	No	Response Count
Tablets are designed and useful for content consumption more so than content creation.	**100.0% (20)**	0.0% (0)	20
		answered question	20
		skipped question	1
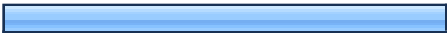
20. Do you view the tablet as a replacement for a laptop or as an additional tool or compliment to a laptop?

		Response Percent	Response Count
Replacement		14.3%	3
Additional Tool/Compliment		**85.7%**	**18**
		answered question	21
		skipped question	0

21. Considering functionality, if you had a choice between a laptop and a tablet, which would you choose?

		Response Percent	Response Count
Laptop		**66.7%**	**14**
Tablet		33.3%	7
		answered question	21
		skipped question	0

22. For legislative use, would you prefer to use an NCGA provided tablet, or to use your own device.

		Response Percent	Response Count
NCGA provided tablet		**66.7%**	**14**
Use own device		33.3%	7
	If you selected "use own device", please explain.		5
		answered question	21
		skipped question	0
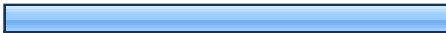
23. Have you found the tablet useful for communicating with your constituents using e-mail or social networking tools?

		Response Percent	Response Count
Yes		**47.6%**	**10**
No		14.3%	3
Not applicable		38.1%	8
		answered question	21
		skipped question	0

24. Have you found the tablet useful for communicating with General Assembly members and legislative staff?

		Response Percent	Response Count
Yes		66.7%	14
No		33.3%	7
	answered question		21
	skipped question		0
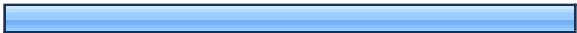
25. During the interim, were you unable to attend one or more committee meetings due to prior commitments.

		Response Percent	Response Count
Yes		47.6%	10
No		38.1%	8
Not applicable		14.3%	3
	answered question		21
	skipped question		0

26. If you were unable to attend some interim committee meetings, would you have attended via teleconference on the tablet if that option had been available?

		Response Percent	Response Count
Yes		84.6%	11
No		15.4%	2
	answered question		13
	skipped question		8

27. In general. Do you think having video conferencing capabilities for some interim committee meetings is a viable option for the General Assembly?

		Response Percent	Response Count
Yes		85.7%	18
No		14.3%	3
		answered question	21
		skipped question	0

28. Are you satisfied with the performance of your tablet?

		Response Percent	Response Count
Yes		80.0%	16
No		20.0%	4
	If no, please explain.		3
		answered question	20
		skipped question	1

29. Did you receive adequate training in the use of the tablet?

		Response Percent	Response Count
Yes		90.5%	19
No		9.5%	2
		answered question	21
		skipped question	0

30. Would you like to receive additional training on the use of the tablet?

		Response Percent	Response Count
Yes		71.4%	15
No		28.6%	6
		answered question	21
		skipped question	0

31. Please summarize your overall experience with the tablet use during the pilot program.

	Response Count
	17
answered question	17
skipped question	4

Page 1, Q2. Do you own a smartphone? If yes, what type?

1	no	May 2, 2012 12:34 PM
2	razor flip	May 2, 2012 6:47 AM

Page 4, Q16. Did you use the tablet in legislative committee meetings other than the JLOIT meetings?

1	Used in all committees, but most did not have presentations or documents available on-line during committee meeting. Most provided such documents only after the meeting concluded.	May 29, 2012 10:00 AM
2	Limited availability	May 3, 2012 11:27 AM

Page 5, Q22. For legislative use, would you prefer to use an NCGA provided tablet, or to use your own device.

1	It is hard to seperate personal/political/non legislative use from strictly legislative use.	Aug 15, 2012 2:16 PM
2	Even though I did not choose "use own device," the NCGA tablet would be far more useful once loaded with a suite of applications for word processing and spreadsheet/presentation creation.	May 29, 2012 10:04 AM
3	I prefer the NCGA tablet, but I have concerns with calendaring, contacts, and communications that I need to do and often do on my private Ipad. If these concerns can be addressed, I would prefer one device.	May 7, 2012 2:39 PM
4	It reduces concerns about potential improper usage.	May 2, 2012 7:40 AM
5	have own so don't need 2	May 2, 2012 6:52 AM

Page 6, Q28. Are you satisfied with the performance of your tablet?

1	I was generally satisfied, but I have had and continue to have real problems working out calendaring. This has been very disruptive and difficult to work around.	May 7, 2012 2:41 PM
2	inability to draft docuements and print limits capability	May 2, 2012 10:38 AM
3	I do not think it serves as a replacement of laptops.	May 2, 2012 7:30 AM

Page 7, Q31. Please summarize your overall experience with the tablet use during the pilot program.

1	Pretty good. I don't have time to examine and search for apps or what is good/available. I would like to see much more support that way. Need to revamp use policy to acknowledge the practical use members need to be as productive as possible.	Aug 15, 2012 2:21 PM
2	Highly convenient and useful tool. Instant-on capability, battery life, portability, attached case/keyboard are just some of the many strengths. However, at this time the tablet appears to be more of a "smart terminal" method to access the internet and would need additional applications and storage capacity/options to truly compete with a laptop.	May 29, 2012 10:08 AM
3	It is a very good device. For me, and I would imagine most legislators, it is all we need to have to handle our business. It would not be sufficient for my LA or staff. We must work through some of the bugs, like how to syc calendars and so forth. Most members have multiple concerns regarding this and multiple devices like home or laptop computers and phones. We also need to consider what changes might be appropriate for our use policies.	May 7, 2012 2:46 PM
4	Overall I think the tablet's main appeal was the portability, ease of use, and versatility when it came to viewing content, web-browsing when necessary and generating simple note content for meetings, etc. as well as responding to emails in a timely fashion while in committee or away from the desk. The fact that it provided both private and NCGA email and push notifications made it easier than my laptop for keeping up with things going on while I was in committee or elsewhere. Additionally, the media capability came in handy. I would say the main limitations were with regard to more complex content creation (spreadsheets and bulleted lists or memos aren't as easy as laptop OS) however with a bit of a stronger learning curve, I'm confident the technology (either current or future) will support better content creation. The other limit is that some sites aren't really well designed for tablet access yet...the technology is still so new, that a lot of sites are subpar. Also, loading really 'busy' sites like news outlets, etc. is difficult, and you can't always find whatyou're looking for in terms of a specific article, etc. when using an e-reader. Other than that, I think the battery life could use some work, and the cases don't sit well on your lap, but are more adapted for tables, so that could be improved. All in all, a very successful and informative pilot though!	May 7, 2012 11:44 AM
5	The iPad is great and would be a best choice for our needs. We need to address private vs public information as well as acceptable, protected, or allowed use for the devices.	May 3, 2012 11:32 AM
6	Ok not blown away with it.	May 3, 2012 9:56 AM
7	After a slow start in effective use during meetings (due to lack of knowledge), I have found it very convenient in IT meetings and somewhat convenient in others (the issue with these meetings is that they don't post much of their materials prior to meeting). Due to size and battery life, I carry it to all meetings for use in referring to bills and statutes. Regardless of it's ease and size, however, I'm not ready to let go of my computer without a complete training on how everything I can do on the computer can be easily transferred to the tablet.	May 2, 2012 8:19 PM
8	I found the use of the tablet in the committee to be very useful in the presentations and with the efficient use of the resources. The set up of the	May 2, 2012 1:37 PM

	committee and the flow of the committee showed that the tablet cut out paperwork and redundant paper. Also it seemed that staff work was more effiicient in the process. For me the ability to read a clear copy of the presentation and the ability to zoom in for larger print helped me tremendously. Without a doubt the use of tablets is the way for a more efficient and effective legislature.	
9	I was asked to provide information regarding the use of the tablets from a Committee Clerk's view. I have clerked a Traveling Interim Committee, a Session Appropriations Committee and the Interim Information Technology Committee. I must say that using the tablets with regard to setting up a committee saved me at least two full days of continuous work. There are no folders, numerous pages of handouts, agendas and Committee set-up. All the information is provided on the General Assembly Web for all Members and interested parties to review. After the meeting the minutes of the meetings are provided also. The advantages to this – the set-up time for meetings original and committee day, the savings of time and photocopy of handout papers, staff member's time, Chairs have all the information to review and keep the meeting moving. This is a wonderful asset and cost saving device.	May 2, 2012 12:41 PM
10	Overall Good rating. Tablet is an additional tool and does not replace laptop.	May 2, 2012 10:39 AM
11	I had rather use my laptop or phone	May 2, 2012 9:19 AM
12	a benefit and convenience	May 2, 2012 9:13 AM
13	It is an excellent tool for staff, who while in committee need to communicate with members or staff concerning other matters. It also provides easy access to bills and statutes.	May 2, 2012 7:56 AM
14	Useful device, would like better tech support.	May 2, 2012 7:40 AM
15	They are nice to have, but I don't want to lose the use of a laptop.	May 2, 2012 7:31 AM
16	Tablet was very useful. I draft bills on a docked laptop. I staff meetings and provide customer service to members using the tablet. Along with my personal smartphone, these three devices provide me with the ideal tools to arrange my activities and perform key functions in a much more timely and efficient manner.	May 2, 2012 7:13 AM
17	great time	May 2, 2012 6:49 AM